

# Authorized Service Providers



EmberGlo



## EmberGlo Food Service Equipment

### Product Registration is required to Qualify for Warranty Service.

The EmberGlo Product Registration Card is shipped with each broiler and steamer. Complete and return to the manufacturer. A copy of the registration card in a PDF format can be found on the EmberGlo web site: [www.emberglo.com](http://www.emberglo.com) under the Literature tab - Item # 8474-66 - EmberGlo Limited Food Service Warranty Policy.

### Warranty Providers

Summary: Only EmberGlo Authorized Service Providers are chartered to provide warranty services. They also provide post warranty service, service contracts and have stock of replacement parts. Should you require warranty service, you have the flexibility to contact any of those listed in your areas. Our service providers vary in regards to their effective geographic coverage capabilities and are classified as:

#### National Parts and Service Provider

Service capabilities in all markets. Note: Where there are multiple locations in single state, the common telephone number is listed. The local addresses are omitted.

#### Local Authorized Parts and Service Provider

Service in local or extended local markets.

### Problems Obtaining an Authorized Service Provider?

If you have any problems obtaining warranty service, directly call our Customer Service Department at (773) 604-8700 with the following product information: **MODEL DESCRIPTION, BILL OF MATERIAL, and DATE CODE** numbers along with a detailed description of the problem. This product information is located on the EmberGlo product's Specification Plate that is affixed to all equipment. You may also find the model description and model number information on our web page [www.emberglo.com](http://www.emberglo.com).



**EmberGlo**

EmberGlo  
A Div of Midco® International Inc.  
4140 West Victoria Street  
Chicago, Illinois 60646  
toll free 866.705.0515  
tel 773.604.8700  
fax 773.604.4070  
web [www.emberglo.com](http://www.emberglo.com)  
e-mail [sales@emberglo.com](mailto:sales@emberglo.com)

*Quality Designed for Proven Performance*

415  
**8448 39**  
Printed in USA

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**ALABAMA**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

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**ALASKA**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

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**ARIZONA**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Arrowhead Commercial Equipment**  
6800 N. 55th Avenue  
Glendale, AZ 85301  
tel (623) 773-1365

**General Parts LLC**  
1719 W. University Ave. Ste 190  
Tempe, AZ 85281  
toll free (888) 686-8404

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**ARKANSAS**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

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**CALIFORNIA**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Cal West Service**  
6405 Golden Gate Dr.  
Dublin, CA 94568  
toll free (888) 306-6401

San Jose, CA 95112  
tel (408) 292-3636

**Gas & Electric Appliance Service**  
325 Cardinal Ave.  
Stockton, CA 95215  
tel (209) 948-9559

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**CALIFORNIA - Continued**

**Northern Parts & Service**  
Carson, CA 90745  
(Los Angeles area)  
toll free (800) 531-1111

Fremont, CA 94538  
(San Jose area)  
toll free (800) 522-7757

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**COLORADO**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**General Parts LLC**  
10855 Dover St. Ste 700  
Westminster, CO 80021  
(Denver Area)  
toll free (800) 892-0455

Colorado Springs, CO  
toll free (800) 892-0455

Fort Collins, CO  
toll free (800) 892-0455

**Hawkins Electrical Service Co.**  
3000 Wyandot  
Englewood, CO 80110  
toll free (800) 624-2117

Colorado Springs, CO  
toll free (800) 624-2117

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**CONNECTICUT**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

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**D.C.**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**EMR**  
5316 Sunnyside Ave.  
Beltsville, MD 20705  
(D.C. area)  
toll free (800) 348-2365

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**DELAWARE**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662  
DELAWARE - Continued

**American Kitchen Machinery & Repair**  
204 Quarry St.  
Philadelphia, PA 19106  
(Delaware Area)  
toll free (800) 848-7760

**Elmer Schultz Services, Inc.**  
36 Belmont Ave.  
Wilmington, DE 19804  
toll free (800) 255-0599

**EMR**  
263 Quigley Blvd.  
New Castle, DE 19720  
toll free (888) 687-8080

**F.A.S.T Commercial Appliance Service**  
2010-38 Wheatsheaf Ln.  
Philadelphia, PA 19124  
(Northern Delaware Area)  
tel. (215) 288-4800

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**FLORIDA**

**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**A & A Discount Services**  
2152 N.E. 162nd St.  
North Miami Beach, FL 33162  
tel. (305) 948-6200

**Certified Repair Service Center, Inc.**  
Brooksville, FL  
tel (727) 733-1157

Clearwater, FL 33755  
tel (727) 733-1157

Holiday, FL  
tel (727) 733-1157

Hudson, FL  
tel (727) 733-1157

St Petersburg, FL  
tel (727) 733-1157

Tampa, FL  
tel (727) 733-1157

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**FLORIDA - Continued**

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**Marshall Repair, Inc.**  
2644 River Heaven Ct.  
Lawrenceville, GA 30045  
(Metro Orlando Area)  
tel. (678) 779-7515

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**GEORGIA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Marshall Repair, Inc.**  
2644 River Heaven Ct.  
Lawrenceville, GA 30045  
tel. (678) 779-7515

**Pierce Sales & Service, Inc.**  
2422 Allen Rd.  
Macon, GA 31216  
toll free (800) 368-2512

Doraville, GA 30340  
toll free (800) 368-2512

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**HAWAII**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Burney's Commercial Service**  
528 Mokauea St.  
Honolulu, HA 96819  
tel. (808) 848-1466

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**IDAHO**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

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**IDAHO - Continued**

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**C S Techs Sales Service & Parts**  
3909 E. Summit Ln.  
Nampa, ID 83687  
tel. (208) 463-8100

**Northern Parts & Service**  
(Extended Idaho Area)  
toll free (866) 770-2022

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**IDAHO - Continued**

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**Ron's Service, Inc.**  
11481 W. Fairview Ave.  
Boise, ID 83713  
tel. (208) 375-4073

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**ILLINOIS**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Coker Service, Inc.**  
125 W. North Ave.  
Villa Park, IL 60181  
toll free (888) 856-5600

**Dan Cone's Repair Service**  
3003 Gill Rd.  
Bloomington, IL 61704  
toll free (800) 369-7525

Moline, IL 61265  
tel. (800) 716-7070

**General Parts LLC**  
221 James St.  
Bensenville, IL 60106  
(Chicago Metro Area)  
toll free (800) 880 3604

Rockford, IL  
toll free (800) 880 3604

**Kaemmerlen Parts and Service**  
1539 S. Kings Highway  
St. Louis, MO 63110  
(Southern Illinois Area)  
tel. (314) 535-2222

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**INDIANA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Coker Service, Inc.**  
17296 Douglas Rd.  
South Bend, IN 46635  
toll free (888) 856-5600

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**INDIANA - Continued**

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**General Parts LLC**  
6546 Corporate Dr.  
Indianapolis, IN 46278  
toll free (800) 410-9794

Bloomington, IN  
toll free (800) 880-3604

Northwest IN  
toll free (800) 880-3604

Terre Haute, IN  
toll free (800) 410-9794

**Heritage Service Group**  
Ft. Wayne, IN 46898  
toll free (800) 458-5593

Indianapolis, IN 46219  
toll free (866) 204-3875

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**IOWA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Cone's Repair Service, Inc.**  
1056 27th Avenue S.W.  
Cedar Rapids, IA 52404  
toll free (800) 747-3326

**General Parts LLC**  
1501 Michigan St.  
Des Moines, IA 50314  
toll free (800) 225-2641

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**KANSAS**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**General Parts LLC**  
9212 E. 37th St.  
Wichita, KS 67226  
toll free (866) 211-5439

Topeka, KS  
Contact Missouri Office  
toll free (800) 729-9967

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**KENTUCKY**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**General Parts LLC**  
2710 River Green Circle  
Louisville, KY 40206  
toll free (877) 810-7068

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**LOUISIANA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

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**MAINE**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Pine Tree Food Equipment**  
175 Lewiston Road  
Gray, Maine 04039  
tel. (800) 540-5427

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**MARYLAND**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**EMR**  
9100 Yellow Brick Rd.  
Baltimore, MD 21237  
toll free (800) 879-4994

Beltsville, MD 20705  
toll free (800) 348-2365

Salisbury, MD  
toll free (877) 753-8080

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**MASSACHUSETTS**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Ace Service Company Inc**  
500 Harvey Rd.  
Manchester, NH 03103  
(Northern Massachusetts Area)  
tel. (781) 449-4220

Needham Heights, MA  
tel. (781) 449-4220

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**MASSACHUSETTS - Continued**

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**Pete DiPirro Co**  
465 Rutherford Ave.  
Boston, MA 02129  
tel. (617) 242-4420

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**MICHIGAN**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Commercial Kitchen Service Co**  
704 E. John St.  
Bay City, MI 48706  
toll free (800) 292 0364

**Midwest Food Equipment Service**  
3055 Dixie Ave. S.W.  
Grandville, MI 49418  
toll free (800) 288-7060

Kalamazoo, MI 49001  
toll free (800) 288-7050

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**MINNESOTA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**General Parts LCC**  
11311 Hampshire Ave. S.  
Bloomington, MN 55438  
toll free (800) 279-9980

Rochester, MN  
toll free (800) 279-9980

St Cloud, MN  
toll free (800) 279-9980

**Northern Parts & Service**  
201 Broadway St. W.  
Osseo, MN 55369  
(Minneapolis Area)  
toll free (866) 275-6392

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**MISSISSIPPI**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

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**MISSOURI**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

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**MISSOURI - Continued**

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**General Parts LLC**  
1101 E. 13th St.  
Kansas City, MO 64106  
toll free (800) 279 9967

**General Parts LLC (Continued)**  
Springfield, MO  
toll free (800) 279 9967

St Joseph, MO  
toll free (800) 279 9967

**Kaemmerlen Parts and Service**  
1539 S. Kings Highway  
St. Louis, MO 63110  
tel. (314) 535-2222

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**MONTANA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Custom Commercial Service**  
101 W. Main  
E. Helena, MT 59635  
toll free (800) 736-5357

**Northern Parts & Service**  
(Extended Montana Area)  
toll free (866) 770-2022

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**NEBRASKA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**General Parts LLC**  
4464 S. 108th St.  
Omaha, NE 68137  
toll free (888) 831-4031

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**NEVADA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Burney's Commercial Service, Inc.**  
4480 Aldebaran Ave.  
Las Vegas, NV 89103  
tel. (702) 736-0006

Sparks, NV 89431  
tel. (775) 355-9111

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**NEVADA - Continued**

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**Hi Tech Commercial Service**  
1840 Stella Lake St.  
Las Vegas, NV 89106  
tel (877) 924-4832

Reno, NV 89511  
tel. (775) 851-8822

**Northern Parts & Service**  
(Extended Nevada Area)  
toll free (800) 531-1111

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**NEW HAMPSHIRE**

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**Whaley Food Service**  
*National Parts & Service Provider*  
toll free (800) 877-2662

**Ace Service Company**  
500 Harvey Rd.  
Manchester, NH 03103  
tel. (603) 668-5070

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**NEW JERSEY**

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**Whaley Food Service**  
*National Parts & Service Provider*  
toll free (800) 877-2662

**American Kitchen Machinery & Repair**  
204 Quarry St.  
Philadelphia, PA 19106  
(Southern New Jersey Area)  
toll free (800) 848-7760

**Elmer Schultz Services, Inc.**  
201 W. Washington  
Pleasantville, NJ 08232  
toll free (800) 378-1641

**F.A.S.T Commercial Appliance Service**  
2010-38 W heatsheaf Ln.  
Philadelphia, PA 19124  
(Central & Southern New Jersey Area)  
tel. (215) 288-4800

**Jay Hill Repair**  
90 Clinton Rd.  
Fairfield, NJ 07004  
toll free (888) 529-4455

(Northern New Jersey Area)  
tel. (973) 575-9145

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**NEW JERSEY - Continued**

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**Malachy Mechanical**  
586 Avenue A  
Bayonne, NJ 07002  
toll free (800) 794-1415

Point Pleasant Beach, NJ  
toll free (800) 794-1415

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**NEW MEXICO**

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**Whaley Food Service**  
*National Parts & Service Provider*  
toll free (888) 258-1231

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**NEW YORK**

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**Whaley Food Service**  
*National Parts & Service Provider*  
toll free (800) 877-2662

**All Island Repair Co.**  
194-18 Morris Ave. Bldg. 2  
Holtsville, NY 11742  
tel. (631) 242-5588

(Central New York Area)  
tel. (732) 780-1441

(Southern New York Area)  
tel. (609) 392-4747

**Brenman Inc**  
30 Broadway  
Hawthorne, NY 10532  
tel. (914) 741-0249

**Duffy Equipment Service**  
1310 Clinton St.  
Buffalo, NY 14206  
toll free (800) 836-1014

Endicott, NY 13760  
(Binghamton Area)  
toll free (800) 836-1014

Liverpool, NY 13088  
(Syracuse Area)  
toll free (800) 836-1014

Rochester, NY 14611  
toll free (800) 836-1014

Sauquoit, NY 13456  
(Utica Area)  
toll free (800) 836-1014

Watertown, NY 13601  
toll free (800) 836-1014

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**NEW YORK - Continued**

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**Northern Parts Dist.**  
21 Northern Ave.  
Plattsburgh, NY 12903  
toll free (800) 634-5005

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**NORTH CAROLINA**

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**Whaley Food Service**  
*National Parts & Service Provider*  
toll free (800) 877-2662

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**NORTH DAKOTA**

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**Whaley Food Service**  
*National Parts & Service Provider*  
toll free (888) 258-1231

**General Parts & Supply Company**  
10 S. 18TH St.  
Fargo, ND 58103  
toll free (800) 279-9987

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**OHIO**

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**Whaley Food Service**  
*National Parts & Service Provider*  
toll free (800) 877-2662

**Commercial Parts & Service, Inc.**  
6940 Plainfield Rd.  
Cincinnati, OH 45236  
toll free (800) 837-2828

Columbus, OH  
toll free (800) 837-8327

Dayton, OH  
toll free (800) 589-5251

**Electrical Appliance Repair**  
5805 Valley Belt Rd.  
Cleveland, OH 44131  
toll free (800) 621-8259

**Stewart's Tri-State Service**  
514 Dellrose Ave.  
Dayton, OH 45403 (Service)  
toll free (800) 365-7600

Cincinnati, OH (Service)  
toll free (800) 365-7600

Springfield, OH (Service)  
toll free (800) 365-7600

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**OKLAHOMA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Hagar Restaurant Service**  
1229 W. Main St.  
(Dallas / Ft. Worth metro area)  
Oklahoma City, OK 73106  
toll free (800) 445-1791

Tulsa, OK 74135  
toll free (800) 722-0229

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**OREGON**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Northern Parts & Service**  
(Extended Oregon Area)  
toll free (866) 770-2022

**Ron's Service, Inc.**  
16364 S.W. 72nd Ave.  
Portland, OR 97224  
toll free (866) 851 4118

Central Point, OR  
tel. (541) 665-0410

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**PENNSYLVANIA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Elmer Schultz Services, Inc.**  
540 N Third St.  
Philadelphia, PA 19123  
toll free (800) 762-7906

**EMR**  
3494 Progress Dr. Ste. F  
Bensalem, PA 19020  
(Philadelphia Area)  
toll free (888) 467-8080

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**PENNSYLVANIA - Continued**

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**F.A.S.T Commercial Appliance Service**  
2010-38 Wheatsheaf Ln.  
Philadelphia, PA 19124  
tel. (215) 288-4800

**K & D Factory Service**  
480 Business Park Ln.  
Allentown, PA 18109  
tel. (610) 432-0266

Harrisburg, PA 17103 (Main Office)  
toll free (800) 932-0503

Lancaster, PA 17602  
tel. (717) 394-4892

Scranton, PA 18505  
tel. (570) 342-5135

Williamsport, PA 17002  
tel. (570) 323-8010

York, PA 17404  
tel. (717) 793-8525

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**RHODE ISLAND**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

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**SOUTH CAROLINA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

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**SOUTH DAKOTA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

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**TENNESSEE**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

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**TEXAS**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Hagar Restaurant Service**  
433 Regal Row  
Dallas, TX 75247  
toll free (866) 919-5200

**(The) Restaurant Repair Co.**  
4227 Centergate  
San Antonio, TX 78217  
tel. (210) 520-6640

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**UTAH**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Hi Tech Commercial Service**  
1840 Stella Lake St.  
Las Vegas, NV 89106  
(Southern Utah Area)  
tel. (877) 924-4832

**LaMonica's Restaurant Equipment & Service**  
6211 S. 380 W.  
Murray, UT 84107  
toll free (800) 527-2561

Cedar City, UT 84720  
tel. (435) 586-3105

Duchesne, UT 84021  
tel. (435) 738-2350

Gunnison, UT 84634  
tel. (435) 528-3365

Moab, UT 84532  
tel. (435) 259-5701  
tel. (435) 259-5625

Price, UT 84501  
tel. (435) 637-2580

Richfield, UT 84701  
tel. (435) 896-5468

Roosevelt, UT 84066  
tel. (435) 722-2273

St George, UT 84770  
tel. (435) 673-2559

Vernal, UT 84078  
tel. (435) 789-9343

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**VIRGINIA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Daubers, Inc.**  
7645 Dynatech Ct.  
Springfield, VA 22153  
toll free (800) 554-7781

Richmond, VA 23220  
toll free (800) 273-9593

Norfolk, VA 23513  
toll free (800) 880-7775

**EMR**  
5675 Barclay Dr.  
(Northern Virginia Area)  
Alexandria, VA 22315  
toll free (800) 394-3887

**Southern Restaurant Service**  
7109 Staples Mill Rd.  
Richmond, VA 23228  
toll free (866) 712-1989

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**VERMONT**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

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**WASHINGTON**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

**Ajax Electric, Inc.**  
2911 1st Ave. S.  
Seattle, WA 98134  
tel. (206) 622-9945

**Northern Parts & Service**  
22322 20th Ave. S.E.  
Bothell, WA 98021  
(Seattle Area)  
toll free (866) 770-2022

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**WASHINGTON D.C.**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

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**WASHINGTON D.C. - Continued**

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**EMR**  
5316 Sunnyside Ave.  
Beltsville, MD 20705  
(Washington D.C. Area)  
toll free (800) 348-2365

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**WEST VIRGINIA**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**Central Service Company**  
1539 Washington St. W.  
Charleston, WV 23512  
toll free (800) 441-9443

**La-Jon, Inc. DBA Hobart Sales & Service**  
134 W. Pike St.  
Parkersburg, WV 26301  
tel. (304) 624-5962

**Pendragon DBA Galahad Appliance Service**  
7157 Ohio River Rd.  
Lesage, WV 25537  
tel. (304) 762-2154

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**WISCONSIN**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (800) 877-2662

**General Parts LLC**  
W223 N735 Saratoga Dr.  
Waukesha, WI 53186  
toll free (800) 279-9976

Green Bay, WI  
toll free (800) 279-9976

Madison, WI  
toll free (800) 279-9976

Milwaukee, WI  
toll free (800) 279-9976

Rhineland, WI  
toll free (800) 279-9976

Wausau, WI  
toll free (800) 279-9976

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**WYOMING**

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**Whaley Food Service**  
**National Parts & Service Provider**  
toll free (888) 258-1231

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**CANADA - ALBERTA**

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**Key Food Equipment Services**  
5845 Gateway Blvd. (Main Office)  
Edmonton, Alberta T6H 2H3  
toll free (800) 232-1963

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**CANADA - BRITISH COLUMBIA**

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**Key Food Equipment Services**  
Burnaby, British Columbia V5J 5H4  
(Lower Mainland Area)  
toll free (800) 665-2655

Victoria, British Columbia V8T 5C5  
(Vancouver Island Area)  
toll free (877) 435-4888

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**CANADA - ONTARIO**

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